

Important Rental Information RE: COVID-19 Protocols

Space: Ice Pads, WMRC

Date: September 16, 2020

Rules of Use

- Ice rental bookings are available in 50, 80, and 110 minute lengths with 20 minutes between each rental period, pending the ice rental participant groups remain the same per ice rental booking.
- Entering and exiting protocols will be in place. Ice rental participants are arrive mostly dressed and are to follow the onsite directions. A Facility Ambassador will meet the rental group and will provide entry into the facility 15 minutes prior to the rental start time and once all members have arrived; any late arrivals will jeopardize the full rental time.
- Participants are to follow the direction of the Facility Ambassador.
- Anyone under the age of 18 years old, or people with physical or intellectual disabilities may be accompanied by 1 parent/guardian/caregiver if required. The parent/guardian/caregiver must remain in the chair grouping scheduled for the ice rental time. No additional spectators will be permitted. In circumstances where a parent may show up while providing care to an additional sibling (minor) and assistance is required for participant, the parent/guardian and sibling must leave the facility once participant is ready for program.
- Dressing rooms and showers are not available at this time. Should this change, further detail and protocols will be communicated.
- Washrooms are available in the skater lobby for washroom use only and are not to be used as change/dressing rooms. Only 3 people are permitted in the washroom at a time.
- Participants must exit the arena and facility within 10 minutes of rental activity ending.
- Participants are to follow all facility floor marking and signage.
- Participants will enter and exit the ice surface from marked rink door closest to the chair grouping.
- Players and participants must ensure physical distancing is maintained on the players' benches.
- Players must wear mask in common areas, removing the mask is only permitted on the ice surface.
- There will be sectioned off guardian seating available behind the players benches. Spectators are to wear masks and maintain the physical distance of 2m.
- Spectators and participants must remain in the designated rental space only and are not permitted to wander throughout the building.
- Hockey bags/sport bags are permitted but must be not be piled on top of one another.
- Participants are encouraged to bring their own filled water bottles. There will be limited bottle refilling stations open should participants need to refill their bottles.
- There is no re-entry or in/out privileges permitted.
- No participant, parent/guardian or spectator shall spit, blow their nose freely or release any bodily fluid anywhere in the facility.
- Following the ice rental period, the buzzer will sound, please leave the ice surface immediately.
- Ensure all equipment including pucks, cones, etc. are picked up in advance of the buzzer sounding to enable an immediate exit from the ice surface.
- All participants must vacate the facility no later than 10 minutes following program end time. No loitering in facility.
- Groups must be adequately equipped with their own first aid supplies. Management strongly recommends that CSA approved safety equipment including head, eye and facial protection are worn by all participants. For customer safety, street shoes/footwear are not permitted on the ice at any time.

Booking Organization/Individual

- Maximum participant capacity for an ice rental is 25 participants on the ice, and up to 3 bench staff on the bench (e.g., trainers/instructors/coaches). Officials are included in these numbers.
- You are responsible for the actions of all participants, coaches, trainers, instructors, parents/guardians/caregivers associated with your rental period.
- You are responsible for following and adhering and ensuring all those who are associated with your rental period are following and adhering to all regulations as issued by the Canadian, Ontario, regional and municipal governments; including facility rules/protocols and any associated RTP (return to play) protocols as outlined in any applicable governing body documents.
- If you or anyone onsite during your rental time does not comply with any of the regulations, rules and protocols your future rentals may be cancelled or you may lose your ability to book future rentals.
- If booked for back to back sessions with the same participants, a disinfecting will not occur between the ice time. A flood will take place at the 50 minute point. If booked back to back with multiple/different participants/groups a disinfecting and flood will occur between sessions.
- Refunds are not provided for ice rentals.