

Rules of Use

1.0 Entry

- 1.1 Ice rental bookings are 50, 80, and 110 minutes in length with 20 minutes between each rental period, pending the ice rental participant group remains the same per ice rental booking.
- 1.2 Entering and exiting protocols will be in place. An Ambassador will meet the rental group and will provide entry into the facility 15 minutes prior to the rental start time and once all members have arrived; any late arrivals will jeopardize the full rental time.
- 1.3 Participants are to come ready to participate as is reasonably possible.
- 1.4 Anyone under the age of 18 years old, or people with physical or intellectual disabilities may be accompanied by 1 parent/guardian/caregiver if required. The parent/guardian/caregiver must remain in the chair grouping scheduled for the ice rental time. No additional spectators will be permitted. In circumstances where a parent may show up while providing care to an additional sibling (minor) and assistance is required for participant, the parent/guardian and sibling must leave the facility once participant is ready for program.
- 1.5 Participants are to follow all facility floor marking and signage.
- 1.6 Participants, parents/guardians/caregivers are to follow the direction of the Ambassador.
- 1.7 There is no re-entry or in/out privileges permitted.

2.0 Dressing Rooms

- 2.1 Dressing rooms and showers are not available at this time. Should this change, further detail and protocols will be communicated.

3.0 On Ice

- 3.1 Designated chairs will be available for participants to put on skates.
- 3.2 Hockey bags/sport bags are permitted but must be kept under the chairs.
- 3.3 Players and participants must ensure physical distancing is maintained on the players' benches.
- 3.4 There will be no spectator seating available. Parent/Guardian/Caregivers are to wear masks and maintain the physical distance of 2m.
- 3.5 Following the ice rental period, the buzzer will sound, please leave the ice surface immediately.
- 3.6 Ensure all equipment including pucks, cones, etc. are picked up in advance of the buzzer sounding to enable an immediate exit from the ice surface.

4.0 General

- 4.1 Players must wear mask in common areas, removing the mask is only permitted on the ice surface.
- 4.2 Parent/Guardian/Caregivers and participants must remain in the designated rental space only and are not permitted to wander throughout the building.
- 4.3 Participants are encouraged to bring their own filled water bottles. There will be limited bottle refilling stations open should participants need to refill their bottles.
- 4.4 Washrooms are available in the main lobby for washroom use only and are not to be used as change/dressing rooms. Only 2 people are permitted in the washroom at a time.
- 4.5 No participant, parent/guardian or spectator shall spit, blow their nose freely or release any bodily fluid anywhere in the facility.
- 4.6 Parents/guardians/caregivers are not to enter the ice resurfacer entrance area to the ice surface when staff are flooding the ice.
- 4.7 All participants must vacate the facility no later than 10 minutes following program end time.
No loitering in facility.

- 4.8 Groups must be adequately equipped with their own first aid supplies. Management strongly recommends that CSA approved safety equipment including head, eye and facial protection are worn by all participants. For customer safety, street shoes/footwear are not permitted on the ice at any time.

5.0 Booking Organization/Individual

- 5.1 Participant capacity for an ice rental is 24 participants on the all ice surfaces, and up to 3 bench staff on the bench (e.g., trainers/instructors/coaches). Officials are included in these numbers.
- 5.2 You are responsible for the actions of all participants, coaches, trainers, instructors, parents/guardians/caregivers associated with your rental period.
- 5.3 You are responsible for following and adhering and ensuring all those who are associated with your rental period are following and adhering to all regulations as issued by the Canadian, Ontario, regional and municipal governments; including facility rules/protocols and any associated RTP (return to play) protocols as outlined in any applicable governing body documents.
- 5.4 If you or anyone onsite during your rental time does not comply with any of the regulations, rules and protocols your future rentals may be cancelled or you may lose your ability to book future rentals.
- 5.5 If booked for back to back sessions with the same participants, a disinfecting will not occur between the 50/80/110-minute ice time. A flood will take place at the 50 minute point. If booked back to back with multiple/different participants/groups a disinfecting and flood will occur between sessions.
- 5.6 Refunds are not provided for ice rentals.